



**Anthem HealthKeepers**  
Offered by HealthKeepers, Inc.

# **Commonwealth Coordinated Care**

**Anthem HealthKeepers  
Medicare-Medicaid Plan  
(MMP)**



# Membership

## Anthem HealthKeepers MMP

Total members: 11,461

Region	Number of Members	% of Total
Central	3929	34%
Northern	786	7%
Tidewater	3779	33%
Charlottesville	1189	11%
Roanoke	1778	15%
Total	11,461	

Membership by Age Across Virginia	
Between the ages of 21-40	19%
Between the ages of 41-65	39%
Between the ages of 66-80	31%
Between the ages of 81-99	10%
Members age 100 and over	<1%

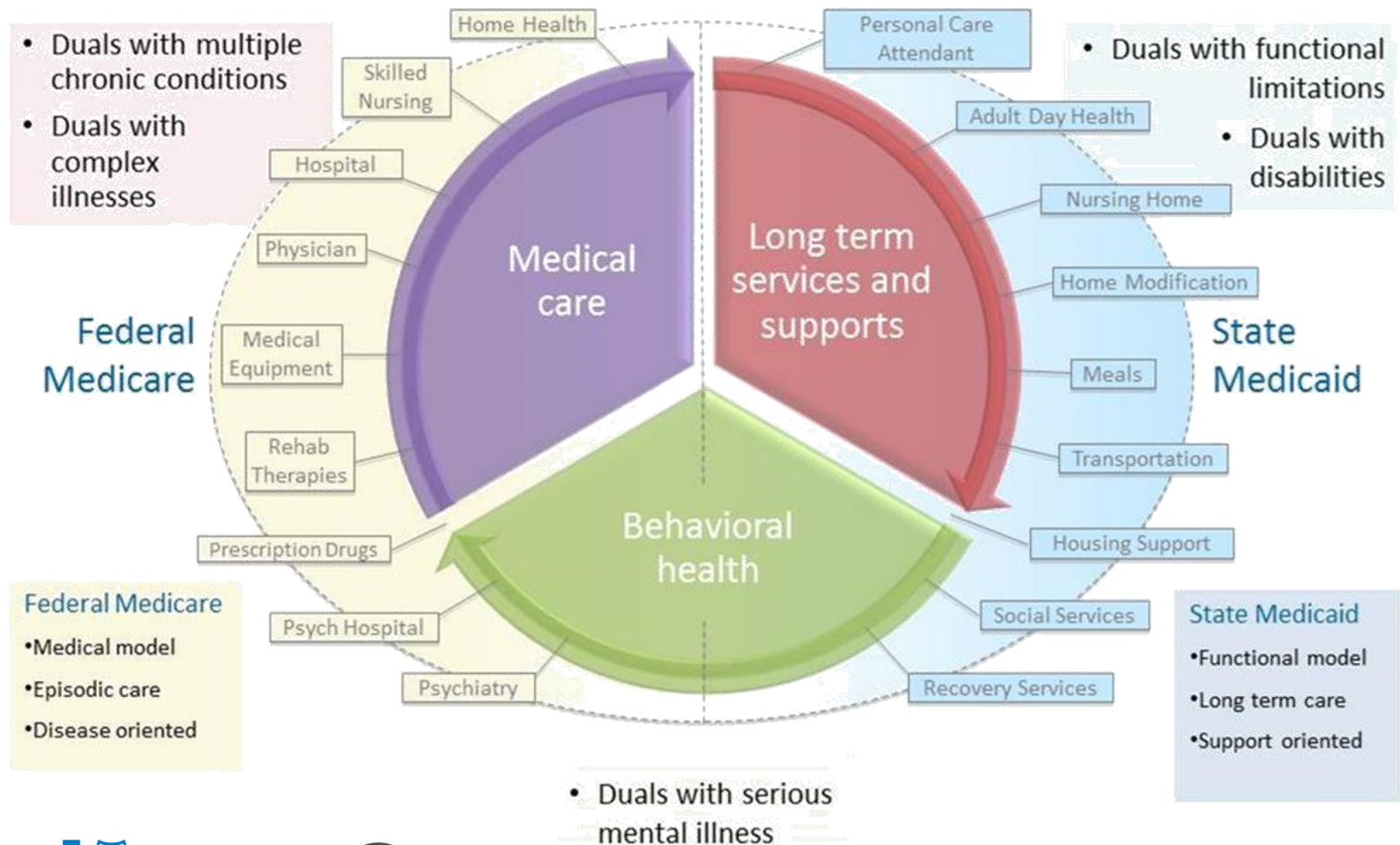


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Commonwealth Coordinated Care  
Medicare & Medicaid working together for you

# MMP Universe of Services



# Benefits of Participation

## Member Perspective

### Accomplishments:

- One health plan for all medical, behavioral, and LTSS benefits
- Member access to care and services during implementation
- Benefits of care coordination
- Implementation of Behavioral Health Homes
- Significant collaboration between the three MMPs and DMAS related to education and outreach

### Challenges:

- Stabilization of membership/enrollment

## Provider Perspective

### Accomplishments:

- Support with case management, discharge planning, and care coordination
- Individualized assistance with member care, the prior authorization process, and claim processing
- Reduction of days in AR because claims payments are made by one health plan for all available benefits at one time
- Significant collaboration between the three MMPs and DMAS related to education and outreach

### Challenges:

- Provider transition from FFS to Managed Care

