

#### Department of Human Resource Management

House Appropriations Committee
Compensation and Retirement Subcommittee
General Assembly Building, Richmond, VA
January 24, 2008



## **Employment Level**

<ul> <li>Authorized Employment Level</li> </ul>	110,509.66
<ul><li>Salaried Employees</li></ul>	102,654.62
<ul><li>Wage Employees</li></ul>	16,280.26
<ul><li>Contractors</li></ul>	1,421.00
<ul><li>General Fund Employees</li></ul>	44%
<ul> <li>Non-General Fund Employees</li> </ul>	56%

#### Classified Employees

## **Employee Demographics**

<ul><li>Average</li></ul>	46 yrs	
<ul><li>Average</li></ul>	11.0 yrs	
<ul><li>Gender</li></ul>	Male	45.8%
	Female	54.2%
<ul><li>Race</li></ul>	Minority	34.0%
	Non-Minority	66.0%
<ul><li>Veteran</li></ul>	Veteran	9.9%
	Non-Veteran	90.1%

January 24, 2008 Source: PMIS data January 2008 3

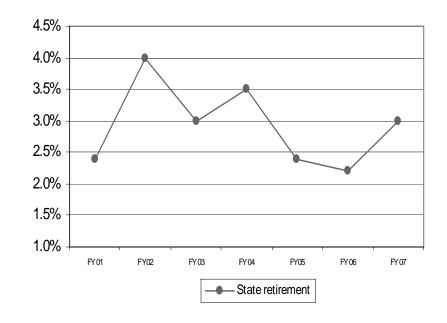


#### Classified Employees

### Retirement Eligibility

#### **Retirement Trends**

- Currently Eligible 9.5%
- Eligible ≤ 5 yrs 22.7%
- Retirement Rate 3.0%



## Classified Employees Agencies with Highest Turnover Rate

■ 22 agencies exceed the 11.3% average state turnover rate

	Top 10 Agencies with 50+ classified employees Highest Turnover Rates						
Agency Code	Agency	Position Level	Turn- over				
912	Dept of Veterans Services	193	38.3%				
720	Dept Mental Health & Mental Retardation	8,766	17.8%				
140	Dept of Criminal Justice Services	122	17.3%				
777	Dept of Juvenile Justice	2,251	16.8%				
247	George Mason University	1,335	15.8%				
217	Radford University	577	15.1%				
236	Virginia Commonwealth University	2,490	14.7%				
425	Jamestown-Yorktown Foundation	157	14.1%				
701	Dept of Corrections	11,892	13.9%				
215	University of Mary Washington	291	12.7%				



## Classified Employees Roles with Highest Turnover Rate

■ 41 of 146 Roles exceed the 11.3% average state turnover rate

Top 10 Roles with 50+ classified employees							
Highest Turnover Rate							
Role	Pay	#	Turn-				
Kole	Band	in Role	over				
Direct Service Associate II	2	3598	23.7%				
Emergency Coordinator I	3	106	23.6%				
Lab & Research Spec I	3	324.5	23.1%				
Licensed Practical Nurse	3	649.5	21.9%				
Trades Technician II	2	81	19.8%				
Security Officer III	3	7207	19.7%				
Law Enforcement Officer I	3	224	19.6%				
Food Service Technician I	1	469.5	18.5%				
Registered Nurse I	4	658.5	18.2%				
Food Service Technician II	2	162	17.3%				

## Classified Employees Salaries

Average salary \$42,142

Median Salary \$37,466

Lowest Salary \$14,780

Highest Salary \$260,000

# Classified Employees Pay Bands

Pay Band 3 has the most employees

BANDS	RAI		RANGE		EMPLO	DYEES
	Minimum		M	aximum	Number	Percent
1	\$	15,371	\$	31,548	2,401	3.4%
2	\$	20,082	\$	41,214	10,515	15.0%
3	\$	23,999	\$	49,255	23,744	33.9%
4	\$	31,352	\$	64,347	17,573	25.1%
5	\$	40,959	\$	84,062	11,642	16.6%
6	\$	53,510	\$	109,818	3,491	5.0%
7	\$	69,907	\$	143,470	414	0.6%
8	\$	91,324	\$	187,430	209	0.3%
9	\$	119,308	N	MARKET	18	0.0%

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Source: PMIS data as of December 31, 2007



# Classified Employees Pay Actions Taken

Total pay actions taken

Total pay adjustments

Average pay adjustment

Pay Action	# Actions	# Pay Adjust.	Avg. % Adjust.
Promotions	2003	1979	14.8%
Demotion - Voluntary	252	124	-10.6%
Demotion - Performance	8	8	-7.4%
Demotion - Disciplinary	24	24	-7.5%
Disciplinary Pay Actions	3	3	-3.3%
Role Change – Upward	976	693	9.2%
Role Change – Lateral	326	109	7.0%
Role Change – Downward	67	8	-4.3%
Vol Transfer – Competitive	2824	1824	9.4%
Vol.Transfer - Non-Competitive	922	120	2.5%
Temporary Pay – All Reasons	1097	1114	5.6%
End Temporary Pay	771	796	-8.1%
Competitive Salary Offer	206	183	12.6%
Reassignment within Band	346	0	-
Apply/Adjust Special Rate	1275	1287	1.0%
IBA - Change in Duties Increase	1305	1305	4.2%
IBA – New KSAs/Competencies	1645	1645	7.7%

36,638

26,238

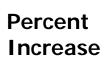
2.23%

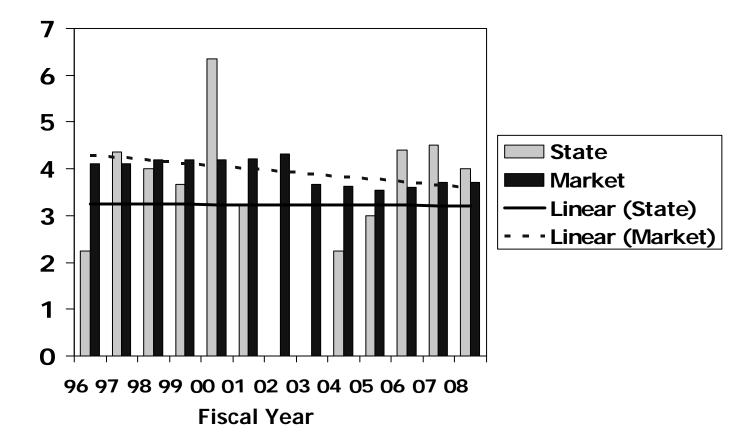
Doy Action	#	# Pay	Avg. %
Pay Action	Actions	Adjust.	Adjust.
IBA – Retention	1783	1783	6.1%
IBA – Internal Alignment Increase	5484	5484	6.4%
Bonus – Change in Duties	232	232	3.0%
Bonus – Internal Alignment	477	477	1.7%
Bonus – New KSAs/Comp.	540	540	1.7%
Bonus – Retention	140	140	2.8%
Bonus - Recognition, Monetary	5932	5932	0.8%
Bonus – Recognition Non-Monetary	430	0	-
Bonus – Sign-On	218	218	2.8%
Bonus – Recognition Leave	7066	0	-
Bonus – Project	53	53	2.4%
Bonus – Referral	68	68	0.8%
Exceptional Retention Bonus	86	86	5.9%
Exceptional Retention Leave	20	0	-
Sign-On Leave	55	0	-
Suggestion Award	4	3	0.5%



### State Employee Salary Comparison Market Increases

State employee salary increases lag the market





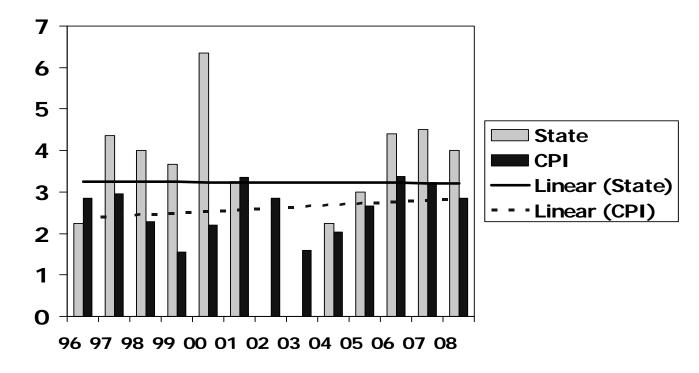
January 24, 2008 Source: Appropriation Acts 10



## State Employee Salary Comparison CPI Increases

 Consumer Price Index increases are approaching State employee salary increases





Source: Appropriation Acts, Bureau of Labor Statistics



- On average, State salaries for selected occupations are 15.2% below Private Industry
- State more competitive when benefits considered

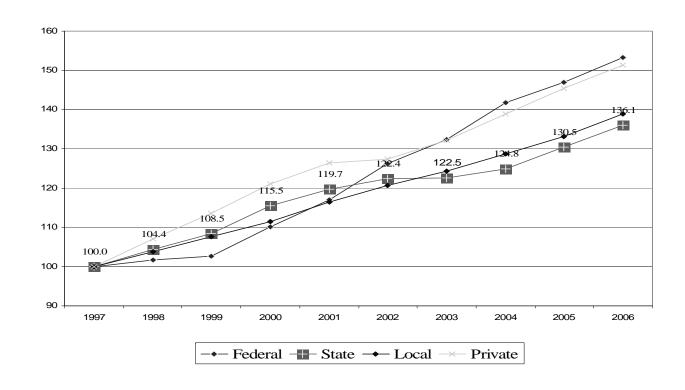
Occupation	Private Industry	State	Deviation	
Truck Driver, Light	\$23,400	\$20,068	-16.60%	
Cook	\$26,800	\$24,482	-9.50%	
Security Guard, Unarmed	\$27,700	\$24,651	-12.40%	
Laboratory Aide	\$25,900	\$25,004	-3.60%	
Mail Clerk	\$26,300	\$25,139	-4.60%	
Cashier	\$23,700	\$28,419	16.60%	
Secretary	\$34,300	\$29,230	-17.30%	
Yard Laborer/Janitorial Supv.	\$37,600	\$31,440	-19.60%	
Maintenance Electrician	\$44,500	\$36,082	-23.30%	
Marketing Specialist	\$50,600	\$39,324	-28.70%	
Medical lab Tech	\$39,300	\$40,430	2.80%	
Accountant	\$48,200	\$42,283	-14.00%	
Social Worker (MSW)	\$49,500	\$43,578	-13.60%	
Employee Training Specialist	\$52,400	\$44,140	-18.70%	
Staff RN	\$56,900	\$45,728	-24.40%	
Attorney	\$96,500	\$49,858	-93.50%	
Internal Auditor	\$65,800	\$52,136	-26.20%	
Chemist	\$63,800	\$52,943	-20.50%	
HR Admin Supv.	\$76,400	\$56,528	-35.20%	
Environmental Engineer	\$53,800	\$58,055	7.30%	
Architect	\$55,100	\$61,865	10.90%	
Physical Therapist	\$65,600	\$66,793	1.80%	
Systems Analysis Supv.	\$80,700	\$75,016	-7.60%	
Data Base Administrator	\$87,000	\$79,271	-9.80%	
Generic Engineer Supv.	\$101,200	\$84,590	-19.60%	

Source: PMIS, Watson-Wyatt, Spring 2007



### State Employee Salary Comparison Average Weekly Wage

- Indexed to 1997 weekly wage
- State wages below all sectors



January 24, 2008 Source: Bureau of Labor Statistics 13

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## State Employee Salary Comparison Selected Localities

State dropped below the locality average in FY 08

BASE SALARY INCREASES							
Locality	FY-04	FY-05	FY-06	FY-07	FY-08		
Richmond City	3.00%	3.00%	3.00%	3.00%	3.00%		
Charlottesville	3.50%	3.00%	4.00%	4.00%	4.00%		
Montgomery County	2.50%	5.50%	4.80%	2.50%	6.77%		
Fairfax County	4.00%	4.32%	4.37%	4.40%	4.98%		
Chesterfield County	2.50%	4.00%	3.00%	4.00%	5.25%		
Norfolk	4.00%	4.00%	4.00%	4.50%	4.50%		
Chesapeake	3.00%	3.00%	4.00%	4.00%	4.50%		
Augusta County	4.00%	4.00%	4.00%	3.83%	3.06%		
Locality Average	3.31%	3.85%	3.90%	3.78%	4.51%		
State Employees	2.25%	3.00%	4.40%	4.50%	4.00%		

January 24, 2008 Source: DHRM survey 14



## State Employee Salary Comparison National Market

- 2008 National trends
  - 3.74% average salary increase
  - Similar to 3.73% in 2007
  - 2.90% salary range adjustment

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# State Employee Salary Budget Proposal

- 2008 2010 State Budget SB30
  - No increase in FY09
  - 3.0% proposed increase on July 1, 2009
  - No salary range adjustment in FY09
  - 3.0% range adjustment on July 1, 2009

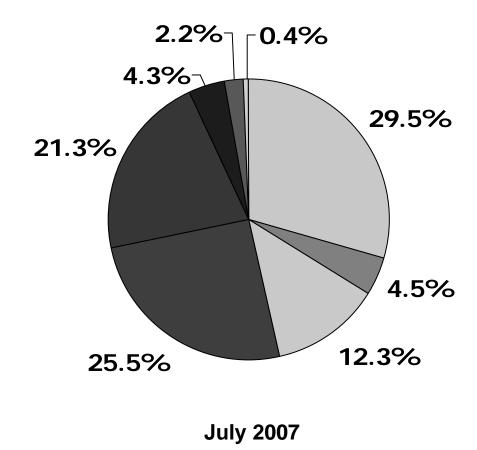
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### State Health Benefits

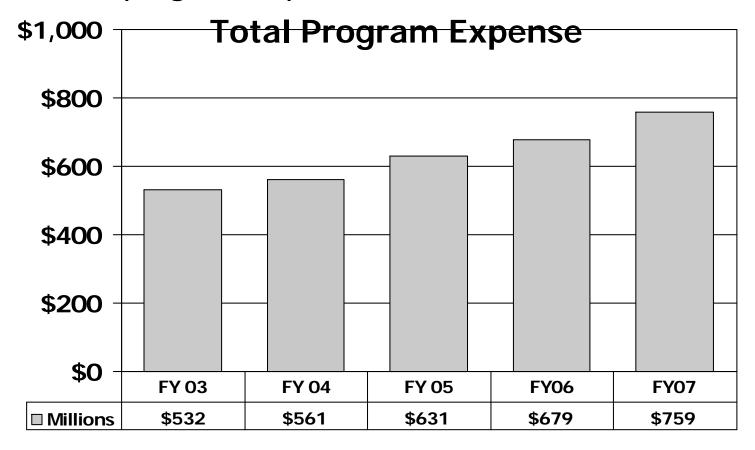


- 94,645 enrolled in all plans
- COVA Care Basic
- COVA Care + Out-of-Network
- COVA Care + Expanded Dental
- COVA Care + Out-of-Network and Expanded Dental
- COVA Care + Vision, Hearing Expanded Dental
- COVA Care + Out-of-Network, Vision, Hearing, Expanded Dental
- Kaiser
- COVA HDHP



### Cost Trends

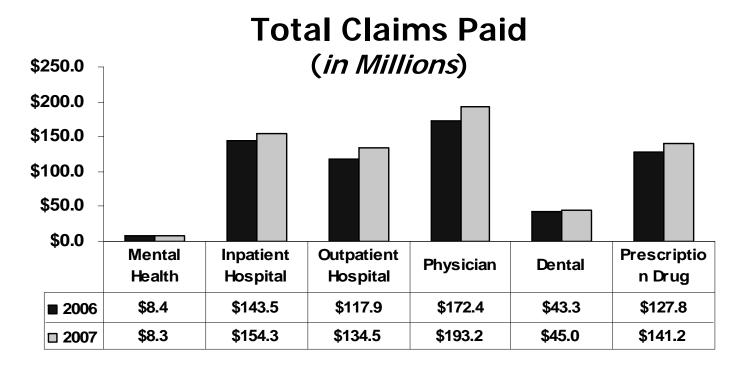
Total program expense increased 12% in FY 07





### Claims Expense

- \$676.5 million total claims in FY 07
- 10.2% increase in FY 07 from prior year
- 11.2 % national trend increase in FY 07

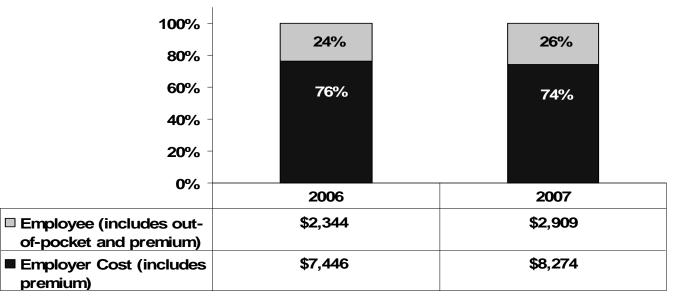




### Claims Expense

\$11,183 total claims cost per employee in FY 07

#### **Total State Health Benefits Cost Per Employee**

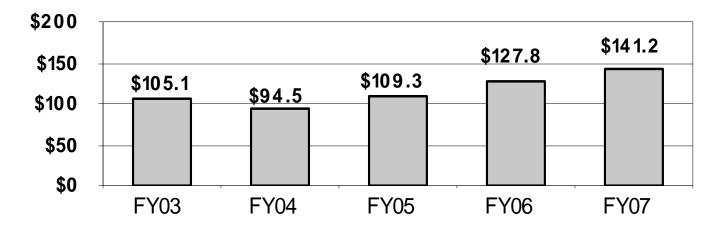


<sup>\*</sup>Employee contribution to premium varies by dependent coverage, In general, premium represents 12 percent of total employee cost.

# Cost Drivers Pharmacy

■ Pharmacy costs up 11% in FY 07

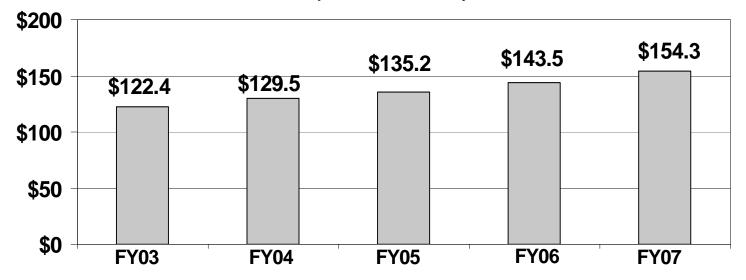
## Total Pharmacy Expense (In Millions)



## Cost Drivers Inpatient Facilities

Inpatient facility costs up 8% in FY 07

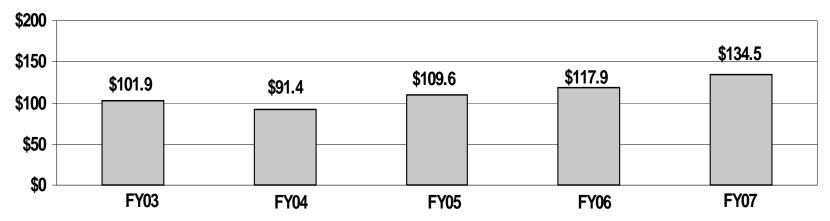
## Total Inpatient Facility Expense (In Millions)



# Cost Drivers Outpatient Facilities

Outpatient facility costs up 14% in FY 07

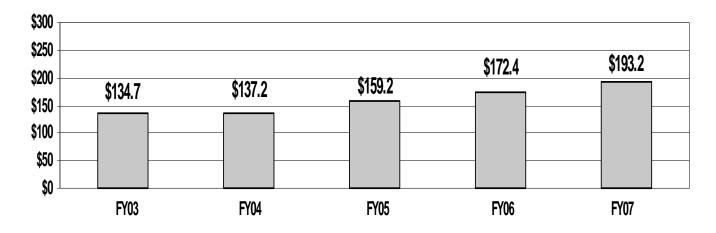
## Total Outpatient Facility Expense (In Millions)



# Cost Drivers Physicians

Physician costs up 12% in FY 07

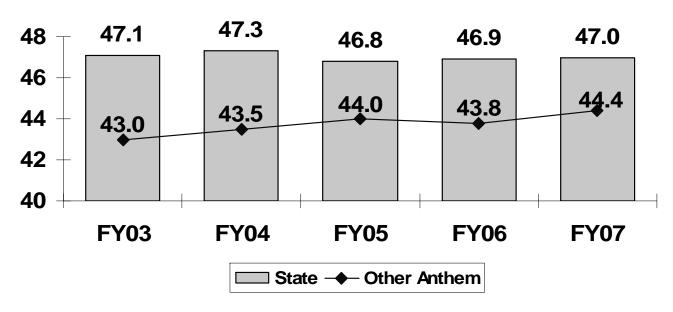
## Total Physician Expense (In Millions)



# Cost Drivers Age

State employee age is older than other Anthem business

#### **Average State Employee Age**

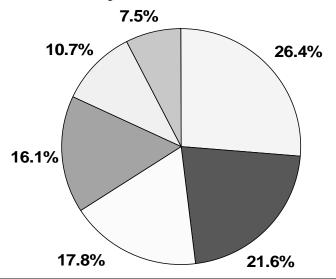


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### Impact of Lifestyle

- \$141+ million in medical claims
- 22.1% of total medical expense

#### **Lifestyle Related Claims**

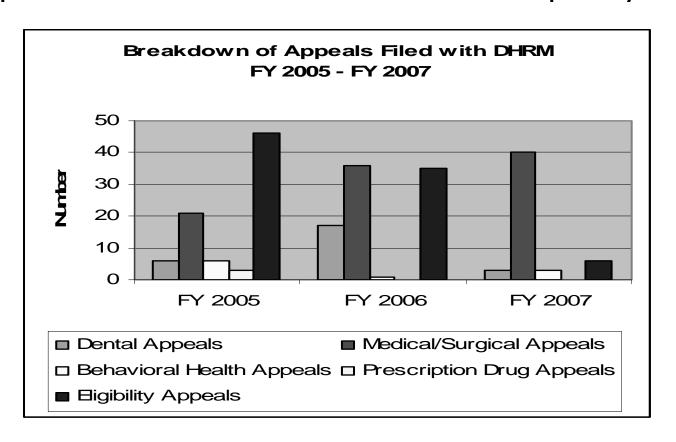


Source: Anthem incurred claims, most recent data available

□ Joint Degeneration
 □ Hypertension
 □ Hyperlipidemia
 □ GERD (reflux disease)

## Health Benefits Appeals

Appeals decreased 40% in FY 2007 from prior year



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## FY 09 Proposed Plan Design Changes

#### Dental Plan

- Increase annual maximum benefit from \$1,200 to \$2,000
- Increase lifetime orthodontic benefit from \$1,200 to \$2,000
- Add a \$50/\$150 dental deductible
  - Does not apply to preventive services

#### Medical Plan

 Waive \$300 inpatient deductible as incentive for participation in high-risk prenatal program

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## FY 09 Proposed Premium Changes

- Proposed 5.28% premium increase
  - +7.97% renewal increase with proposed plan changes
  - +1.29% Other Post Employment Benefits (OPEB) phase-in
  - -3.98% of renewal increase offset by program reserves

Plan		Current Monthly Cost		Proposed Monthly Prop		l Monthly est
	EE	ER	EE	ER	EE	ER
Employee Only	\$42	\$395	\$2	\$21	\$44	\$416
Employee Plus One	\$103	\$706	\$5	\$37	\$108	\$743
Family	\$147	\$1,035	\$8	\$55	\$155	\$1,090

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Source: DHRM Health Benefits Annual Report FY 06