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# **Overall Questions**

- How many judicial officers are needed in Virginia to provide effective case resolution?
- How should Virginia's judicial boundaries be redrawn to ensure more efficient allocation and use of judicial resources?

# Recent NCSC Experience With Workload Assessment

### Judges

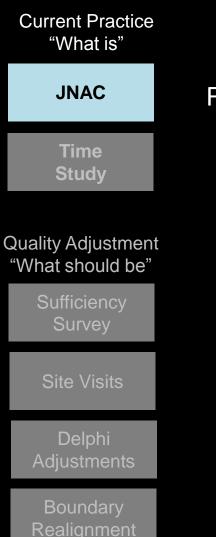
Alabama, California, Florida, Maine, Maryland, Minnesota, Michigan, New Hampshire, North Carolina, Texas, Wisconsin

• Court Support Staff

California, Minnesota, New Hampshire, New Mexico, Oregon

• Public Defenders

Virginia, Maryland, New Mexico



Formation of Judicial Needs Assessment Committee

- Provide project guidance and oversight
- Case types
- Establish scope and method of time study data collection (e.g., participation, sampling strategy, duration)

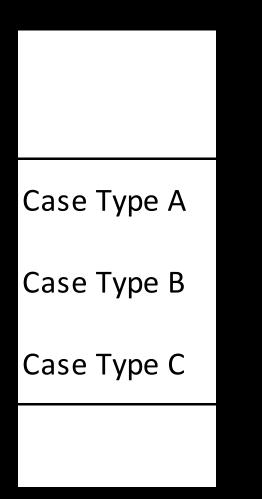
#### **Current Practice** "What is" **JNAC** Time Study **Quality Adjustment** "What should be" Sufficiency Survey • Site Visits $\bullet$ Delphi Adjustments Boundary Realignment

#### Time Study

- Benchmark of current practice
- Statewide participation
  - Retired judges
- Event based analysis
- Accurate measure of average time per case
- Case weights describe "what is"

## Time Study Final Participation

	# of Full	# of	Percent
	Time Judges	Respondents	of Judges
Circuit Court	150	146	97%
General District Court	119	115	97%
J&DR District Court	116	114	98%
Overall	385	375	97%



	Number of new filed
	cases
Case Type A	1,000
Case Type B	3,000
Case Type C	200
	4,200

Filings

	Number of		Time Per	
	new filed	new filed		
	cases	*	(mins)	
Case Type A	1,000	*	300	
Case Type B	3,000	*	50	
Case Type C	200	*	125	
	4,200			

Case Weights

	Number of		Time Per		
	new filed		Case		Workload
	cases	*	(mins)	=	(mins)
Case Type A	1,000	*	300	=	300,000
Case Type B	3,000	*	50	=	150,000
Case Type C	200	*	125	=	25,000
	4,200				475,000

Workload

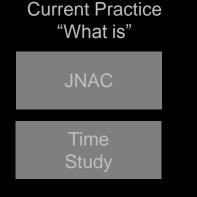
### Quality Adjustment Process

### "What is" $\rightarrow$ "What should be"



#### Sufficiency Survey

- Web-based survey
- Input from judges statewide
- "Identify particular tasks, if any, where additional time would allow you to more effectively handle your cases. If no additional time is needed, do not check any activities"
- Used by Delphi groups to identify tradeoffs, bottlenecks, or areas of perceived resource constraints



#### Quality Adjustment "What should be"

Sufficiency Survey

#### Site Visits

Delphi Adjustments

Boundary Realignment

#### <u>Site Visits</u>

- Series of focus groups at 11 locations -- meet with judges who handle different types of cases
- Obtain information on the way that cases are currently handled
- Identify proven efficient and effective case processing policies and strategies
- Help identify challenges or bottlenecks to effective case processing

Current Practice "What is"
JNAC

Time Study

Quality Adjustment "What should be"

> Sufficiency Survey

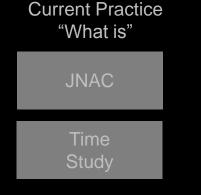
Site Visits

Delphi Adjustments

Boundary Realignment Quality Adjustment Sessions (Delphi)

Structured method for assessing reasonableness of case weights

- Review key case-related activities
- Think explicitly about how specific types of cases are handled
- Discuss how much time is required
  - Provide specific rationales for adjustments
  - Consensus-based approach



Quality Adjustment "What should be"

Sufficiency	
Survey	

Site Visits

Delphi Adjustments

Boundary Realignment Boundary Realignment will consider

- Judicial workload
- On- and off-bench time (e.g., travel)
- Geographical and topographical barriers
- Cultural ties between communities
- Longstanding community partnerships
- Administrative responsibilities of chief judges

#### Virginia Judicial Workload Assessment Proposed Project Plan

