



Technology Oversight and Government Activities Subcommittee

Peggy Feldmann
January 20, 2009

Agenda

- CAO/VEAP Responsibilities
- Status of Strategic Planning
- Status of Enterprise Application Components
 - Financial Management
 - Performance Budgeting
 - Human Resources
- VEAP's Role / Contribution
- Oversight of Applications
- Use of Working Capital Advance (WCA)
- Summary

CAO/VEAP Responsibilities

CAO

- Application Portfolio
- Application Planning
- Data Standards
- IT Budget Detail
- Enterprise Architecture
- Enterprise Applications
- Shared Services

VEAP

- Modernization of central administrative systems
- Shared Services
- Data Management

Combining art and practice

Completing a Commonwealth Applications Strategy

- Worked with Agencies over last 8 months
 - Concluded working group sessions and Information Technology Investment Management Customer Council engagement
 - Published “draft” for comment
- Next Steps for Commonwealth Application Strategy



Cornerstone for Application Management

Commonwealth Data Management Strategy is up next

Commonwealth Applications Strategy

Definitions

- Enterprise Applications: Centralized administrative applications which act as the authoritative source of data or processing for the Commonwealth.*
- Collaborative Applications and Services: Business applications and services which provide organizations and/or political subdivisions the opportunity to work together, in a substantive, mutually beneficial relationship, towards a common integrated solution.
- Agency Specific Applications: Applications which support a unique agency requirement or mission.

* Opportunities for more than “administrative” systems.

“TO-BE”

Enterprise Applications			
FM (Core)	Payroll (Core)	Procurement (Core)	HR (Core)

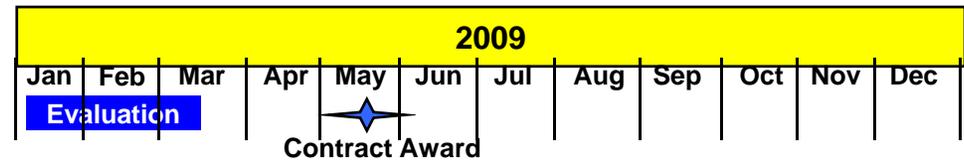
Collaborative Applications & Services			
eSignature	One Stops	Managing Unstructured Data (paper, CDs, e-mail, forms)	Human Resources
			Time-Attendance
			Fixed Assets
ePayment	Licensing	Reporting Analytics	Va.gov
			Development Support

Agency Applications			
Medicaid			
			iFile
TREDS			

Status of Central Administrative Efforts

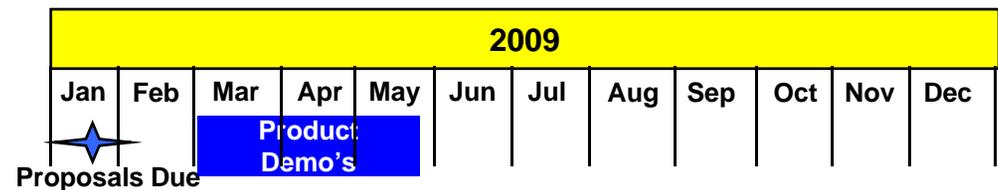
- **Financial Management**

- Accomplishments
 - RFP responses received 15 Sept.
 - Evaluations ongoing



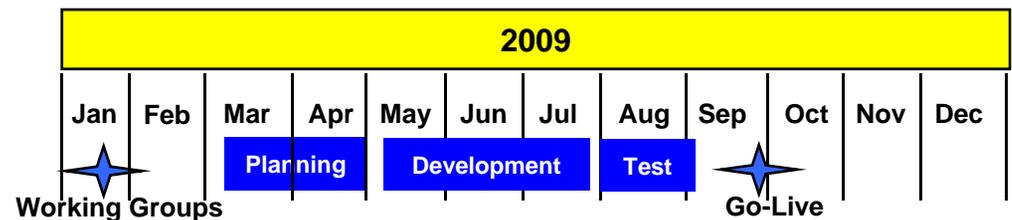
- **Performance Budgeting**

- Accomplishments
 - RFP for software and services posted to eVA
 - Pre-proposal conference conducted



- **Human Resources**

- Accomplishments
 - Time and Attendance Shared Service



Leveraging Agency solutions to meet Enterprise needs

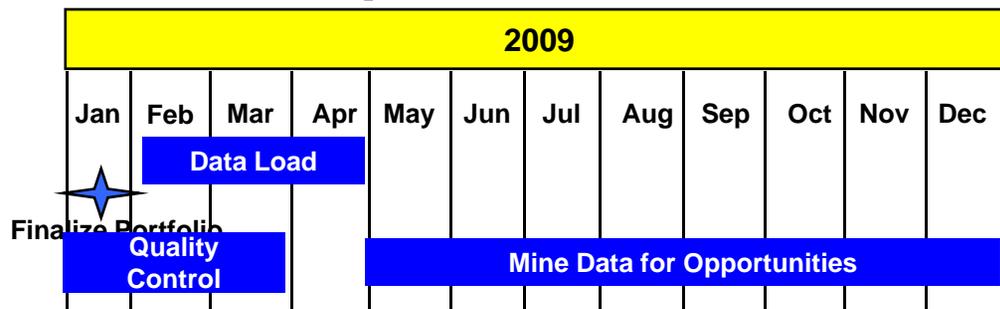
VEAP's Cross-Agency Role

- Leveraging agency projects to provide enterprise value
 - VEAP resources the delta
 - VEAP synchronizes agency efforts
 - VEAP represents enterprise requirements
- Other initiatives include
 - DMV CSI project (citizen portal)
 - DBA Business One Stop (business portal)

If not the CAO/VEAP, then who?

Completing an Applications Inventory

- **An accurate portfolio is necessary for oversight**
 - Collected information on 1868 of 1978 applications (estimated)
 - Browser-based update application has been developed and tested
 - Distributed HR and Payroll application costing spreadsheets
- **Next Steps**



Illuminates “what” we are overseeing

Benefits Streams

- VEAP is authorized a \$30M Working Capital Advance
- TAX /CGI Inc cost recoveries
 - All parties agree the returns CGI has produced have been beneficial to the Commonwealth
 - Determining historical return vs CGI return
 - From April – November 2008, \$28.8M has been collected
- Sec of Finance working with DOA and DGS on further cost recoveries
- Budget language introduced includes DMAS equipment recoveries



Detailed WCA Budget with Actual

Work Product Name	2009 Budget	2009 Actual (Nov 30)
Financial Management System Planning	\$584,000	\$34,298
Performance Budgeting System Planning – <i>no budget estimate to date but will be determined upon procurement.</i>	-	237,835
Business Intelligence	2,143,100	317,467
Human Resources System Planning	77,000	2,358
Enterprise Content Management	1,656,800	94,400
One Stop Portals	470,900	46,583
Web Services	27,090	0
Digital Signatures	108,360	0
Project Management Support and technical guidance	135,450	47,151
Virginia Election Registration and Information System – no budget for VEAP because the State Board of Elections provides the financial resources.	-	0
CIO/CAO IT Governance Initiatives	<u>428,000</u>	<u>35,082</u>
Total work product budget, excluding performance budgeting	\$5,630,700	\$815,174
VEAP operational overhead	<u>371,054</u>	<u>34,471</u>
Total VEAP budget, excluding performance budgeting	<u>\$6,001,754</u>	<u>\$849,645</u>

Source: Sept 2008 APA Report on VEAP (Table 1, Page 2)

Summary

- **The situation**
 - Gov't workforce is nearing retirement
 - Gov't services will increase as population ages
 - Resources will likely remain flat or decrease
- **The solution**
 - Increased efficiency
 - Higher productivity
 - Shared investments



- **CAO Initiatives**
 - Application Strategy
 - Application Portfolio
 - Data Standards
- **VEAP Initiatives**
 - Central Administrative
 - Financial Management
 - Performance Budgeting
 - Collaborative
 - Time & Attendance Labor and Leave
 - Business Intelligence
 - Enterprise Content Management
 - Business One Stop
 - Licensing

The future demands multi-agency, collaborative solutions

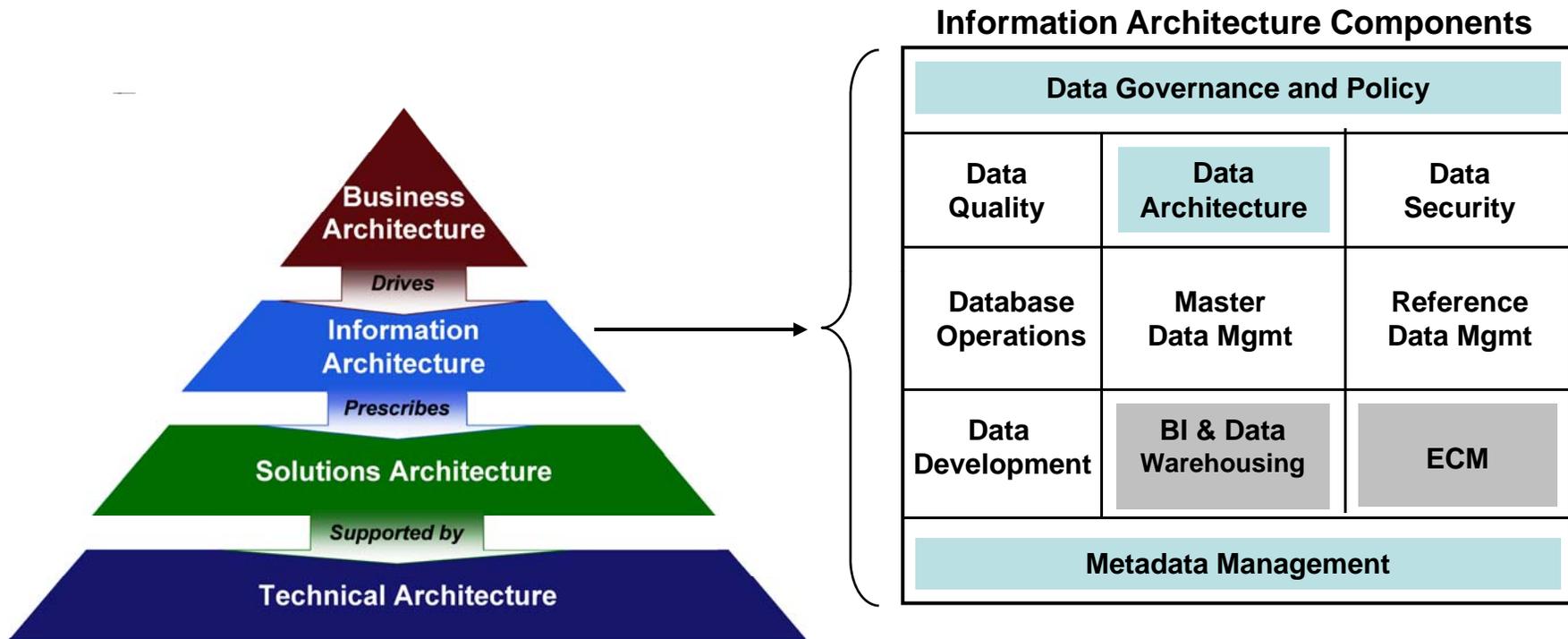
DISCUSSION



CIO-CAO OpPlan

ROLE	CIO	CAO
<i>Oversight and management of Commonwealth IT strategic planning</i>	✓	
Oversight and management of strategic business application planning [APA Issue]		✓
<i>Oversight and management of Commonwealth IT portfolio</i>	✓	
Oversight and management of executive branch business application portfolio [APA Issue]		✓
Visibility of agency IT budget detail [APA Issue]		✓
Enterprise Architecture (Business, Information, Solutions)		✓
<i>Oversight and management of Commonwealth IT standards</i>	✓	
Data Standards [APA Issue]		✓
Oversight and management of Enterprise Applications		✓
Shared Services [APA Issue]		✓ ³

Data Management



Our data management practices are immature and require significant attention to mature to a defined, managed and optimized practice.